

## Coordinating transitions of care for non-complex pediatric patients

### **Key Features:**

- This EPA focuses on transferring patients from one hospital setting to another or to other healthcare facilities, and discharging patients.

- This includes summarizing the hospital course and any remaining issues, coordinating ongoing care/follow-up and providing all needed documentation (e.g., summary, prescription etc.) in a timely manner.

- This also includes oral or written transfer of information and responsibility of patient care from one practitioner to another.

- This EPA does not include complex patients (Core).

### Assessment Plan:

Direct observation and/or case review by pediatrician, fellow, senior resident, nurse practitioner or other with expertise in transitions

Use form 1. Form collects information about:

- Transition type: transfer; discharge

Collect 4 observations of achievement.

- At least 1 of each transition type
- At least 2 different observers

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# Pediatrics: Foundations EPA #9 Coordinating transitions of care for non-complex pediatric patients

### Key Features:

### This EPA includes:

- Transitions, including the following:
  - o Transfers between services (intensive care, surgical services, etc.)
  - Transfer between healthcare facilities (eg. to/from community sites, rehabilitation hospital etc.)
  - o Discharge
- Communication to optimize patient safety
  - Coordination and collaboration with broader services (school, community supports, primary care provider, other health care providers, subspecialists)
  - Communication with family
- Discharge planning, discharge or transfer summary
- Advocacy to ensure appropriate resources available
  - o Prescriptions (medication coverage)
    - o Equipment
  - o Community resources

# This EPA does not include:

- Complex patients (technology dependent, chronic complex medical issues)
  - End of life care
- Transition to adult care

### This EPA may be observed in all settings

- Inpatient
- Outpatient
- Community
- In Emergency Department
- In PICU/NICU

#### Assessment Plan:

### Context:

- 1. Who is doing the assessment (e.g. supervisor, other health professionals, mentor)?
  - ....by an entrusted senior resident / fellow, nurse practitioner, paediatrician, and other with expertise in transitions
- 2. Is it based on:
  - a. Direct or Indirect observation
- 3. Context:
  - a. Family feedback incorporated? y/n
  - b. Transition type: within hospital, to alternate care environment, discharge home
  - c. Setting:
- 4. What form should be used?
  - Form 1: supervising MD, NP, receiving physician, other health care professionals (or delegate)
- 5. What does the Competence Committee need to see to make a decision about whether a resident can be entrusted with this EPA in the future?
  - a. Transfer within hospital OR
  - b. Transfer to alternate care environment AND
  - c. Discharge to home

#### Competence

Collect 6 observations of achievement, of which 3 observations of achievement (with at least 2 different assessors) come from within each of A/B and C (transfer hospital; transfer alternate care; discharge).

### Relevant milestones:

- 1 F ME 1.6 Develop a plan that considers the current complexity, uncertainty, and ambiguity in a clinical situation
- 2 C ME 2.4 Develop and implement management plans that consider all of the patient's health problems and context in collaboration with the patient and family and, when appropriate, the interdisciplinary team
  - $3\,$   $\,$  F ME 5.2 Use cognitive aids such as procedural checklists, structured communication tools, or care paths, to enhance patient safety
- F COM 5.1 Document clinical encounters/course in an accurate, complete, timely, and accessible manner, in compliance with regulatory and legal requirements in a manner that enhances intra-and interprofessional care (modified)
- F COL 3.1 Identify patients requiring handover or transfer to other physicians or health care professionals (mod)
- F COL 3.2.1 Communicate with the receiving physicians or health care professionals during transitions in care, clarifying issues after transfer as needed
- 7 F COL 3.2.2 Communicate with the patient's primary health care professional about the patient's care
- 8 F COL 3.2.3 Summarize the patient's issues in the transfer summary, including plans to deal with the ongoing issues
- 9 C HA 1.1 Facilitate timely patient access to health services and resources